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IT HARDWARE

Supply, install and configure:-
 Servers Desktop PC's, Laptops,
 Printers, Routers, Switches,
 Wirelss etc

AUDIO VISUAL EQUIPMENT

Supply, install and configure :-
 Projectors, IWB's,
 Electric projection screens,
 Flat screen TV's,
 Digital advertising

SOFTWARE

Software procurement and
 installation.
 Backup routines and Security.
 Email Campaign manager

PROJECT MANAGEMENT

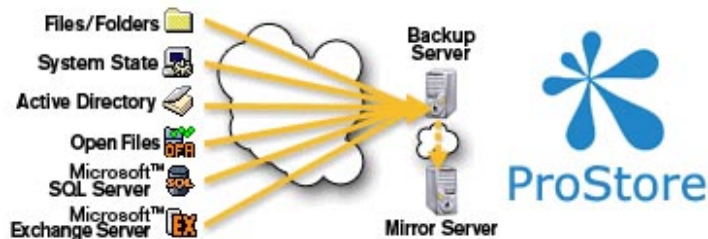
Management of future projects
 such as new IT installations,
 equipment roll outs, Relocations
 etc

HELPDESK

All clients benefit from the
 Procom Helpdesk for reporting
 and tracking fault calls / requests

Remote & Online Backup Solutions

Procom Remote Backup Solution (ProStore) works like regular data backup software, but with one important difference. Instead of sending backups to a tape drive or other media attached to the computer it is backing up, ProStore's online backup software sends the backup over the Internet, regular telephone lines, or other network connections to your online backup server safely offsite. It does this (usually) at night while computers are not being used. Backups can also be done on-demand, any time. It is completely automatic. In fact, you may even forget it's working. Most businesses put their lives on the line every night and don't realize it. With businesses depending more and more on the data stored in their computers, proper backups are becoming much more critical.



ProStore Online Backup software accomplishes several essential steps that are often overlooked or done improperly by other backup software - especially in the regular non-automated backup systems. Online Backups are done on schedule, reliably. Most businesses don't do this. For one reason or another, they don't keep a regular backup regimen. Usually it's because the person responsible for doing backups (if there is one) is too busy doing something else, or someone is using the computer when it's time for a backup, or they simply forget. Since remote backups are done with automated software usually at night, when nobody is using the computer, backups are always done on schedule. The correct files are backed up. Ordinary backup software is often installed with a list of files to be backed up. This set of files usually represents the state of the system when the software was installed, and often misses critical files. Further, it often fails to back up files that get added later. Compounding this problem, VERY few businesses take the trouble to reset their backup software regularly to include new files. **ProStore online backup software** solves this problem by constantly reevaluating the computer system, adding files to the backup as needed. Several full copies of files are stored using a sophisticated version control system unavailable in most other backup software of any kind. This is much too important to overlook.

The general definition of "proper" backups requires redundancy. One must keep multiple copies of the same files at different points in their development, called versions. As an example, you should have a different copy of each backed-up file for each backup session. Further, you should be able to easily restore any of your files up to any given point in time. Banks do it, big corporations do it, and so should small businesses. Only **ProStore** has such an easy to use version control system.

ProStore Online Backups are encrypted for complete security. Tape backups are not generally encrypted, so anyone can read them and gain access to client database, billing records, payroll, tax info, and everything else on computers.

ProStore Online Backup Software encrypts its backups using your choice of eight of the strongest cryptographic methods in the world for complete security so nobody, not even the RBS Service Provider, can read the files.

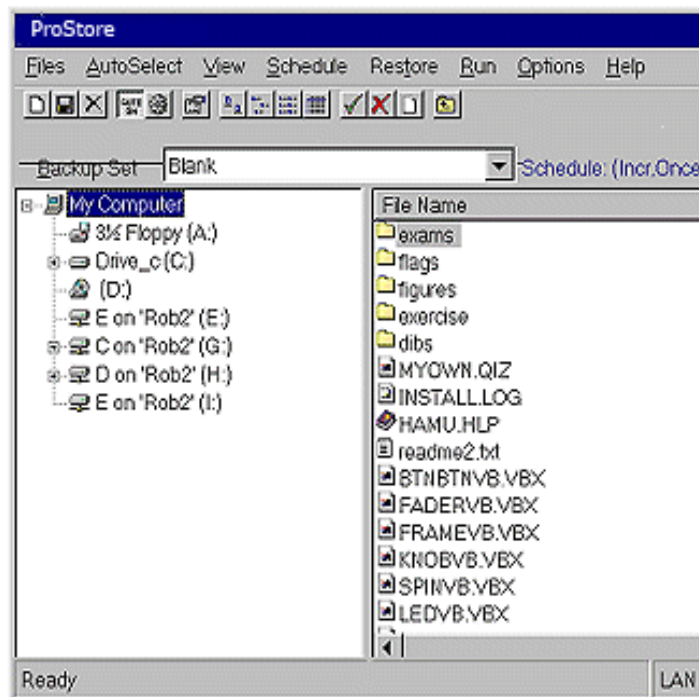
Finally and most importantly - Backups are immediately sent offsite and stored safely away from the clients' computers and their businesses. This is where almost every business makes its biggest mistake. Even if they do everything else perfectly, backups are of little use if their building burns, or they are unable to physically recover their tapes from the premises. Most small companies who do backups leave the tapes in the building with the computer, where they can be destroyed right along with the computer.

Of course, you can see that this would be a problem in a fire or flood or an earthquake. But it's also useful in emergencies where businesses are forced to evacuate their offices quickly. Even businesses that do backups and have good, undamaged tapes have to shut down. Many go out of business simply because they don't have access to their data.

ProStore solves this problem by automatically storing this valuable data at more than one site. So, a business can be back up and running with new computers and their latest data no matter what catastrophe happens.

ProStore runs on all versions of Windows 2000, XP, Vista, 2003 Server and newer. ProStore supports all networks that run with these operating systems.

This is how ProStore Online Backup works...



ProStore comes as two modules - a Client and a Server. The Client software is automated and keeps track of the date and time and type of the next backup, and "hides" on the System Tray without interfering with any other program. The Server operates the same way. Both can run as System Services.

At a predetermined time the RBS Client software "wakes up" and determines which files need backing up, and what kind of backup (out of three possibilities) is scheduled for that session. It then compresses those files into *archives* that can in many cases be only 5% to 15% of the original file sizes. These archives are then encrypted using an encryption key known only to the client.

After backup files are compressed and encrypted, **ProStore** activates the client's modem or Internet connection. It contacts your computer and sends its backup. The backup is verified for integrity before sending and while being sent, then again after it reaches your Server. This ensures that the copy of the backup that's on your Server exactly matches the copy that was sent from the Client.

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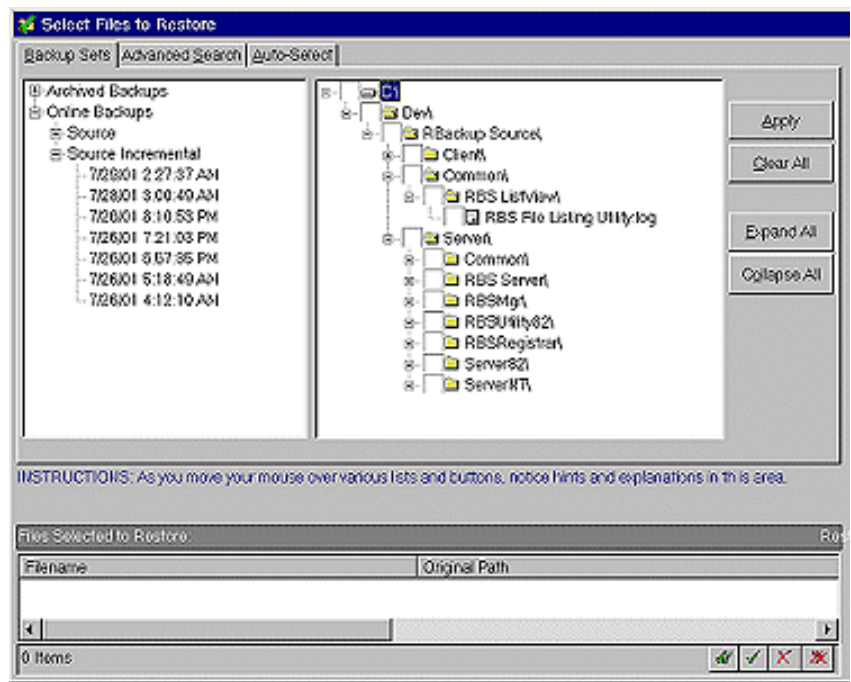
After the backup is sent to the Server and verified, the Client returns to Idling state, once again "hiding" until the next backup time.

The Server, having kept track of the size of the files uploaded and the amount of time the session took, logs this data. You can use the built in reporting features to bill your customers if you are using the Service Provider Edition.

Each Server can handle hundreds or thousands of Internet connections at the same time through Cable Modem, DSL, or any Internet connection.

Restoring Data

ProStore Clients restore their data using an easy to understand user interface in the Client software itself, or (in some ProStore Editions) on the Web to any computer.



The Client sees a list of all the files available for restoral on your Server. This file listing is sorted by *Backup Set Name and Backup Date* The file listing usually contains several versions of the same files. This is part of the exclusive *Version Control* system built into **ProStore**. This system lets Clients restore any version of their files - not just the latest version.

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